Claiming Australian Government natural disaster payments

Use the suggested supporting text below to share information with your community and networks via social media.

These posts can accompany the social media image tiles or video included in the eKit.

**Post 1 – Disaster payments now available**

The Australian Government Disaster Recovery Payment is now available for people in declared areas in state/territory.

If you’ve lost income because of a natural disaster, the Disaster Recovery Allowance is also available for eligible people in these areas.

You can find more information and a full list of eligible areas on the Services Australia website: servicesaustralia.gov.au/disastersupport

**Post 2 – Australian Government Disaster Recovery Payment now available**

The Australian Government Disaster Recovery Payment (AGDRP) is available for people in declared areas in state/territory.

AGDRP is a lump sum payment to help if you’ve been significantly affected by a natural disaster event.

You can find more information and a full list of eligible areas on the Services Australia website: servicesaustralia.gov.au/disastersupport

**Post 3 – Disaster Recovery Allowance now available**

Disaster Recovery Allowance (DRA) is now available for people in declared areas in state/territory whose income has reduced because of a natural disaster.

DRA is a short term, taxable payment to help you if you’ve lost income as a direct result of the natural disaster. You can get it for a maximum of 13 weeks.

You can find more information and a full list of eligible areas on the Services Australia website: servicesaustralia.gov.au/disastersupport

**Post 4 – What are the disaster payments?**

Disaster payments are now available in declared areas in state/territory.

The Australian Government Disaster Recovery Payment (AGDRP) is a lump sum payment to help if you’ve been significantly affected by a natural disaster event.

It’s available to people whose homes have experienced major damage, or who have been seriously injured as a direct result of the natural disaster. People can also claim this payment if major assets they own have been significantly damaged at their property.

The Disaster Recovery Allowance (DRA) is a short term, taxable payment to help those who have lost income as a direct result of the natural disaster. You can get it for a maximum of 13 weeks.

You can find out more at the Services Australia website: servicesaustralia.gov.au/disastersupport

**Post 5 – How to claim disaster payments**

You can claim Australian Government disaster payments, online using your Centrelink online account through myGov.

You can do this at a time and place that suits you.

If you don’t have a myGov account, you can set one up online.

If you need help claiming a disaster payment, call Services Australia on 180 22 66.

You can ask Services Australia for an interpreter if you need one.

You can find out more on the Services Australia website: servicesaustralia.gov.au/disastersupport

**Translated information for customers on how to claim disaster payments**

*Note: these additional links can be included with any of the posts above. We recommend they’re published as the first comment on your post.*

If you speak a language other than English, you can find information about disaster support in a range of languages on the Services Australia website.

For information about the Disaster Recovery Allowance, visit: [servicesaustralia.gov.au/disaster-recovery-allowance-translation](file:///C:/Users/ihx479/AppData/Local/Microsoft/Windows/INetCache/Content.Outlook/UTWIB4RT/servicesaustralia.gov.au/disaster-recovery-allowance-translation)